

Seller Information

Company Name: MS-OPTICS Co., Ltd.

Responsible Representative: Mizuki Kamii

Address: 4-25-22 Honcho, Funabashi-shi, Chiba 273-0005, Japan

Telephone: Mobile: +81-80-9083-3447 / Landline: +81-47-424-1653

Business Hours: 10:00 – 17:00 (JST)

Email Address: shop@msopticsshop.com

Website URL: <https://www.msopticsshop.com/>

Product Prices

Please refer to each product page for detailed pricing information.

Additional Fees

Free shipping.

For international shipments, shipping costs are covered by us; however, customs duties, import taxes, and customs clearance fees are the responsibility of the customer.

Bank transfer handling fees (if applicable) are borne by the customer.

Delivery Time

Orders will be shipped within 7 days after order confirmation. Delivery times may vary depending on the destination country, shipping method, customs clearance, and other factors.

Payment Methods

Bank transfer

Credit card

Returns, Exchanges, and Cancellations

Cancellations are not accepted after the order has been confirmed (payment completed).

Returns or exchanges are also not accepted after shipment.

In the event that a product is defective, we will offer repair or replacement. Refunds are also available upon request in such cases.

Return Notification Period

If you receive a defective product, please contact us as soon as possible after delivery. We will review each case individually, taking international shipping conditions into consideration.

Return Shipping Costs

For defective products, return shipping costs will be covered by us (collect on delivery).

Shipping costs related to repairs or re-shipment will be borne by the customer.